

Position Title: Direct Service Professional (DSP)

Position Summary: The Direct Service Professional provides training and care, as directed in each person's Coordinated Service and Support Plan (CSSP); note that the CSSP will contain the person's Individual Program Plan (IPP) and/or Individual Treatment Plan (ITP); the DSP is directly responsible to ProWorks' Program Coordinator.

Beginning Wage: \$9.86 per hour

Responsibilities and Essential Functions:

- 1) Regular attendance is required.
- 2) Participates in the development and implementation of program curriculum in accordance with each individual's Coordinated Service and Support Plan (CSSP) and Coordinated Service and Support Plan Addendum, and assists in the collection and report of baseline and/or operant level data on target behaviors; provides a positive role model for persons served by ProWorks.
- 3) Drive transportation routes as needed; report vehicle repair and maintenance needs to ProWorks Director.
- 4) Assist persons upon arrival; remove seatbelts and tie downs; provide support, as needed, when person leaves vehicle; carry person's belongings and assist with doors as needed; assist with removal and storage of outerwear; assist with direction or redirection to scheduled activities
- 5) Assist persons upon departure; assist with locating and dressing of outerwear; carry person's belongings and assist with doors as needed; provide support, as needed, when person enters vehicle
- 6) Assist persons (male and female) with bathroom and other personal hygiene needs (this assistance may require a one-person transfer to or from a wheelchair, catheterization, diaper change or a complete change of clothing and any additional clean up as needed).
- 7) Implementation and documentation of therapy programs as developed by a physician, nurse, psychologist, speech pathologist, occupational and/or physical therapist; this includes the administration of medication.
- 8) Assist persons with meals and snacks, as needed; this may involve food preparation, feeding (may require standard utensils, adaptive equipment or gastrostomy feeding) and clean up.
- 9) Assist persons with mobility difficulties between program areas and in community locations; attend to seizures and other medical emergencies as necessary.

- 10) Prepare work area; supply workers with materials; supervise workers; provide quality checks of finished product and correct work errors as needed; remove finished product from work area and package in master boxes (when available); stack finished product (in master boxes or individually) on pallet and wrap; when stacking pallets, boxes (up to 25 lbs) may be lifted up to 6'; Keep work areas organized and clean.
- 11) May be required to complete parts of a work contract that "workers" are not able to do satisfactorily or timeline does not allow; maintain accurate count of each "workers" completed product and record on individual time cards.
- 12) Transfer work materials or program equipment within ProWorks' primary site, or to and from the garage or warehouse; this could involve lifting and carrying boxes or bundles (approximately 25 lbs) over a distance of several feet; move pallets with pallet jack or forklift up and down inclined surfaces; load and unload truck with forklift.
- 13) Maintain program/work areas and materials; this may involve cleaning bathrooms, vacuuming carpets, dusting, sweeping and mopping floors, cleaning windows and mirrors, keep sidewalks clear of hazards, launder wash cloths, dish cloths, bibs, etc.
- 14) Attend staff meetings and in-services as required; the DSP must be readily accessible by telephone.
- 15) Has a "working" knowledge of and adherence to written and unwritten ProWorks policies and procedures, MN DHS 245D Certification, MN Vulnerable Adult and Maltreatment of Minors Statutes and Rule, ProWorks Facility Abuse/Neglect Prevention Plan, MN Department of Human Rights, OSHA and any other applicable Federal, State County and City laws, standards, ordinances, practices or rules.
- 16) ProWorks provides training and assistance to persons with developmental disabilities; it is imperative that an DSP is able to meet all known or yet to be discovered needs of individuals' receiving services, and with this purpose in mind, it is furthermore required that DSP possess an exceptional ability to relate to people, counsel and problem solve for individuals requiring such assistance.

Qualifications:

- High School Diploma
- Must speak, read and write "fluent" English
- Must possess "good" math skills
- Must have a working knowledge of "basic" office and computer skills
- Must have and maintain Basic First Aid and CPR Certification
- MN Class C Driver's License and "acceptable" Motor Vehicle Record (MVR)